

RETURN AUTHORISATION NUMBER – (QUOTE YOUR APPROVAL NUMBER HERE) \_\_\_\_\_



1. If you are returning or exchanging a garment, fill in Section A for refund/exchange.
2. Please communicate clearly if you would like a refund or exchange in Section A
3. If you have been sent the wrong item, please fill in Section B
4. Enclose this form with the items you are returning
5. Please complete the form in full to avoid any delays in processing your return.
6. Complete 'reporting a return' under the section Refunds Policy for prompt refund payment at the front of this website.
7. Ensure that each item that you are returning has a separate return note attached.
8. For further information please email [info@sosocoglobal.com.au](mailto:info@sosocoglobal.com.au)

## RETURNS NOTE

### SECTION A: Refund or Exchange

Note: Any garment purchased online can be exchanged or refunded within 28 days. Please refer to the Returns Policy online for further information.

Customer Name	Receipt No:	Qty	Designer	Item code	(X) Refund	Reason Code	Fault Yes / No	(X) Exchange	Reason Code	Fault Yes / no	Replacement Size	Replacement Colour

Reason Code:    1. Wrong Size                      2. Wrong Colour                      3. Not as Expected                      4. Item Faulty

### SECTION B: Incorrect Item



Customer Name	Receipt No	Participating Designer / Label	Item Code	Qty	Refund (X)



**Garment Returns & Exchanges must be sent to the address supplied by the participating designer/label**